

**Manchester City Council
Report for Resolution**

Report to: Health Scrutiny Committee – 8 September 2016
Subject: Overview Report
Report of: Governance and Scrutiny Support Unit

Summary

This report provides the following information:

- Recommendations Monitor
- Key Decisions
- Items for Information
- Work Programme (attached as an appendix)

Recommendation

The Committee is invited to discuss the information provided and agree any changes to the work programme that are necessary.

Contact Officers:

Name: Lee Walker
Position: Scrutiny Support Officer
Telephone: 0161 234 3376
Email: l.walker@manchester.gov.uk

Wards Affected: All

Background document (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

None

1. Monitoring Previous Recommendations

This section of the report contains recommendations made by the Committee and responses to them indicating whether the recommendation will be implemented, and if it will be, how this will be done.

Date	Item	Recommendation	Response	Contact Officer
26 November 2015	HSC/15/67 Carers Consultation	The Committee requested that the Strategic Director of Adult Social Services circulate information regarding budgets available for respite care to members of the Committee.	A response to this recommendation has been requested and will be reported back to the Committee.	Hazel Summers, Strategic Director Adult Social Services
21 July 2016	HSC/16/37 Manchester's Locality Plan – One Team care model	The Committee recommended that the draft programme plan identifying the key milestones and activities be circulated to members.	A response to this recommendation has been requested and will be reported back to the Committee.	Lorraine Butcher, Joint Director, Health and Social Care Integration
21 July 2016	HSC/16/38 Manchester's Locality Plan – Single Hospital Service	The Committee recommended that further information on the eight exemplars speciality services are circulated to members.	A response to this recommendation has been requested and will be reported back to the Committee.	Lorraine Butcher, Joint Director, Health and Social Care Integration
21 July 2016	HSC/16/40 Overview Report	The Committee requested that the CQC action plans for the three Manchester Hospital Trusts are circulated for information to the members.	A response to this recommendation has been requested and will be reported back to the Committee.	Nick Gomm, Head of Corporate Services North, Central and South Manchester

				Clinical Commissioning Groups
21 July 2016	HSC/16/40 Overview Report	The Committee requested that information on the agreed action plans following the CQC rating of Inadequate or Requires Improvement as detailed in the report are circulated to members.	This information was circulated to members 3 August 2016.	Lee Walker, Scrutiny Support Officer
21 July 2016	HSC/16/40 Overview Report	The Committee requested that a briefing note be circulated to members of the Committee regarding the Key Decisions to be taken in relation to Home Care Fees and Nursing Care Fees.	A response to this recommendation has been requested and will be reported back to the Committee.	Hazel Summers, Strategic Director Adult Social Services

2. Key Decisions

The Council is required to publish details of key decisions that will be taken at least 28 days before the decision is due to be taken. Details of key decisions that are due to be taken are published on a monthly basis in the Register of Key Decisions.

A key decision, as defined in the Council's Constitution is an executive decision, which is likely:

- To result in the Council incurring expenditure which is, or the making of savings which are, significant having regard to the Council's budget for the service or function to which the decision relates, or
- To be significant in terms of its effects on communities living or working in an area comprising two or more wards in the area of the city.

The Council Constitution defines 'significant' as being expenditure or savings (including the loss of income or capital receipts) in excess of £500k, providing that is not more than 10% of the gross operating expenditure for any budget heading in the in the Council's Revenue Budget Book, and subject to other defined exceptions.

An extract of the most recent Register of Key Decisions, published on **10 August 2016** containing details of the decisions under the Committee's remit is included below. This is to keep members informed of what decisions are being taken and, where appropriate, include in the work programme of the Committee.

Decisions that were taken before the publication of this report are marked *

Decision title	What is the decision?	Decision maker	Planned date of decision	Documents that will be considered	Contact officer details
Deferred Payments policy Ref: 15/031	Approve a new policy for deferred payments in line with the Care Act including the charging of fees and interest.	The Executive	September 2016 or later	Report to the Executive	Rachel Rosewell Head of Finance – Children, Adults and Public Health 0161 234 1070 r.rosewell@manchester.gov.uk
Review of homecare fees 2016/03/16A	To approve an update to fees for framework providers for implementation 2016/17	Strategic Director, Adult Social Services	August 2016 or later	Report	Hazel Summers Strategic Director, Adult Social Services hazel.summers@manchester.gov.uk 0161 234 3952 Simon Finch Head of Finance Children and Families s.finch@manchester.gov.uk 0161 234 5016

<p>Review of residential and nursing care fees</p> <p>2016/03/16C</p>	<p>To approve an update to fees for providers for implementation 2016/17</p>	<p>Strategic Director, Adult Social Services</p>	<p>August 2016 or later</p>	<p>Report</p>	<p>Hazel Summers Strategic Director, Adult Social Services hazel.summers@manchester.gov.uk 0161 234 3952</p> <p>Rachel Rosewell Head of Finance – Children, Adults and Public Health 0161 234 1017 r.rosewell@manchester.gov.uk</p>
<p>Update on Adult Care Waiver - The Provision of Supported Living and Residential Services for people with Learning Disabilities</p> <p>Ref: 2016/05/13B</p>	<p>Approval to include additional services within an existing contract for Residential care and Supported Living Accommodation for Learning Disabled People with complex needs for the period 1 April 2016 to 31 March 2019.</p>	<p>Strategic Director Adult Social Services</p>	<p>August 2016 or later</p>	<p>Update on Adult Care Waiver agreed from 1 April 2015 to 31 March 2019 Report</p>	<p>Mike Worsley 0161 234 3080 mike.worsley@manchester.gov.uk</p>
<p>Framework Agreement for the Provision of Drug and Alcohol Residential Rehabilitation and Inpatient Detoxification</p>	<p>The appointment of providers' to deliver Drug and Alcohol Residential Rehabilitation & Inpatient Detoxification Services following a tender exercise</p>	<p>Strategic Director of Adult Social Services</p>	<p>January 2017 or later</p>	<p>Report and recommendation</p>	<p>Mike Worsley Procurement Manager mike.worsley@manchester.gov.uk 0161 234 3080</p>

Services.					
Ref: 2016/08/01A					

3. Item for Information

Subject Care Quality Commission (CQC) Reports
Contact Officers Lee Walker, Scrutiny Support, Tel: 0161 234 3376
 Email: l.walker@manchester.gov.uk

Please find below reports provided by the CQC listing those organisations that have been inspected within Manchester since the Health Scrutiny Committee last met on 21 July 2016:

Provider Name	Location	Link to CQC report	Subject	Specialism / Services	CQC Rating
Northern Life Care Ltd	7 Fairmile Drive, East Didsbury, Manchester M20 5WS	http://www.cqc.org.uk/location/1-142625864	Report Published 13 July 2016	Residential Home - Accommodation for persons who require nursing or personal care, Learning disabilities, Physical disabilities, Sensory impairments, Caring for adults under 65 yrs	Overall – Requires Improvement Safe – Inadequate Effective - Requires Improvement Caring - Requires Improvement Responsive - Good Well-led – Requires Improvement

United Response	Cornish Close Respite Unit, 1 Cornish Close, Wythenshawe, Manchester M22 0GJ	http://www.cqc.org.uk/location/1-123006716	Report Published 13 July 2016	Residential Home – Accommodation for persons who require nursing or personal care, Learning disabilities, Mental health conditions, Physical disabilities	Overall – Requires Improvement Safe – Requires Improvement Effective - Good Caring - Good Responsive - Good Well-led – Requires Improvement
Pulse Health Care Ltd	Pulse – Manchester Adults 57 Spring Gardens, Manchester M2 2BY	http://www.cqc.org.uk/location/1-278811087	Report Published 23 July 2016	Community services - Nursing, Homecare agencies Dementia, Eating disorders, Learning disabilities, Mental health conditions, Personal care, Physical disabilities, Sensory impairments, Substance misuse problems, Treatment of disease, disorder or injury, Caring for children (0 - 18yrs), Caring for adults under 65 yrs, Caring for adults over 65 yrs	Overall – Good Safe – Good Effective - Good Caring - Good Responsive - Good Well-led – Good

Unity Homes Ltd	Oakbank Care Home, Oakbank, off Rochdale Road, Manchester M9 5YA	http://www.cqc.org.uk/location/1-123881207	Report Published 21 July 2016	Nursing Home – Accommodation for persons who require nursing or personal care, Diagnostic and screening procedures, Treatment of disease, disorder or injury, Caring for adults over 65 yrs	Overall – Requires Improvement Safe – Requires Improvement Effective - Requires Improvement Caring - Requires Improvement Responsive - Requires Improvement Well-led – Requires Improvement
Manchester City Council	Etrop Court, 25 Rowlandsway Civic Centre, Wythenshawe, Manchester M22 5RG	http://www.cqc.org.uk/location/1-1065223653	Report Published 25 July 2016	Supported Living – Learning Disabilities, personal care.	Overall – Requires Improvement Safe – Requires Improvement Effective - Requires Improvement Caring - Good Responsive - Requires Improvement Well-led – Requires Improvement

GTD Primary Care Ltd	Charelstown Medical Practice, Charlestown Road, Blackley, Manchester M9 7ED	http://www.cqc.org.uk/location/1-868790353	Report Published 22 July 2016	Dr / GP - Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Treatment of disease, disorder or injury	Overall – Good Safe – Requires Improvement Effective - Good Caring - Good Responsive - Good Well-led – Good
Al-Shifa Medical Centre	Al-Shifa Medical Centre, 4-6 Copson Street, Manchester M20 3HE	http://www.cqc.org.uk/location/1-545778823	Report Published 28 July 2016	Dr / GP - Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Treatment of disease, disorder or injury	Overall – Good Safe – Good Effective - Good Caring - Good Responsive - Good Well-led – Good
Dr Ian Hotchkies	Merseybank Surgery, 36 Merseybank Avenue, Manchester M21 7NN	http://www.cqc.org.uk/location/1-534642144	Report Published 28 July 2016	Dr / GP - Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Treatment of disease, disorder or injury	Overall – Requires Improvement Safe – Inadequate Effective - Requires Improvement Caring - Good Responsive - Requires Improvement Well-led –

					Requires Improvement
Turning Point	Turning Point – Douglas House, 54 Barlow Moor Road, Didsbury, Manchester M20 2TR	http://www.cqc.org.uk/location/1-124012636	Report Published 4 August 2016	Hospitals - Mental health/capacity. Assessment or medical treatment for persons detained under the 1983 Act, Caring for people whose rights are restricted under the Mental Health Act, Learning disabilities, Mental health conditions, Treatment of disease, disorder or injury, Caring for adults under 65 yrs	Overall – Outstanding Safe – Good Effective - Good Caring – Outstanding Responsive – Good Well-led – Good
Methodist Homes	Laurel Court Didsbury, 1a Candleford Road, Didsbury, Manchester M20 3JH	http://www.cqc.org.uk/location/1-312032716	Report Published 12 August 2016	Nursing Home Accommodation for persons who require nursing or personal care, Diagnostic and screening procedures, Treatment of disease, disorder or injury, Caring for adults over 65 yrs	Overall – Requires Improvement Safe – Requires Improvement Effective - Requires Improvement Caring – Good Responsive – Good Well-led – Requires

					Improvement
Prime Time Recruitment	Cordant Care – Manchester, 1 St James' Square, Manchester M2 6DN	http://www.cqc.org.uk/location/1-136205918	Report Published 9 August 2016	Caring for people whose rights are restricted under the Mental Health Act, Dementia, Eating disorders, Learning disabilities, Mental health conditions, Personal care, Physical disabilities, Sensory impairments, Services for everyone, Substance misuse problems, Caring for children (0 - 18yrs), Caring for adults under 65 yrs, Caring for adults over 65 yrs.	Overall – Good Safe – Good Effective - Good Caring - Good Responsive - Good Well-led – Good
The Pennine Acute Hospital Trust	The Pennine Acute Hospital Trust, Headquarters North Manchester General Hospital Delaunays Rd,	http://www.cqc.org.uk/provider/RW6	Report Published 12 August 2016	Assessment or medical treatment for persons detained under the 1983 Act Diagnostic and screening procedures Family planning services Maternity and	Overall – Requires Improvement Safe – Inadequate Effective - Requires Improvement Caring – Good Responsive – Requires

	Crumpsall M8 5RB			midwifery services Nursing care Services in slimming clinics Surgical procedures Termination of pregnancies Transport services, triage and medical advice provided remotely Treatment of disease, disorder or injury	Improvement Well-led – Inadequate
The Pennine Acute Hospital Trust	North Manchester General Hospital, Delauneys Road, Crumpsall, Manchester M8 5RB	http://www.cqc.org.uk/location/RW602	Report Published 12 August 2016	Assessment or medical treatment for persons detained under the 1983 Act, Diagnostic and screening procedures, Maternity and midwifery services, Services for everyone, Services in slimming clinics, Surgical procedures, Termination of pregnancies, Transport services, triage and medical advice provided	Overall – Inadequate Safe – Inadequate Effective – Requires Improvement Caring - Good Responsive – Requires Improvement Well-led – Inadequate

				remotely, Treatment of disease, disorder or injury, Caring for children (0 - 18yrs)	
EHC Harnham House Ltd	Jigsaw Independent Hospital, Harnham House, 134 Palatine Road, West Didsbury, Manchester M20 3ZA	http://www.cqc.org.uk/location/1-130053897	Report Published 8 August 2016	Assessment or medical treatment for persons detained under the 1983 Act, Caring for people whose rights are restricted under the Mental Health Act, Diagnostic and screening procedures, Mental health conditions, Treatment of disease, disorder or injury, Caring for adults under 65 yrs	Overall – Requires Improvement Safe – Inadequate Effective - Requires Improvement Caring – Good Responsive – Requires Improvement Well-led – Requires Improvement
Lime Square Medical Centre	Lime Square Medical Centre, Lime Square, Openshaw, Manchester M11 1DA	http://www.cqc.org.uk/location/1-1069796641	Report Published 11 August 2016	GP - Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Treatment of disease, disorder or injury	Overall – Inadequate Safe – Requires Improvement Effective – Inadequate Caring - Requires Improvement Responsive – Requires Improvement Well-led –

					Inadequate
Princess Road Surgery	Princess Road Surgery, 471 – 475 Princess Road, Manchester M20 1BH	http://www.cqc.org.uk/location/1-544028727	Report Published 11 August 2016	GP - Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Treatment of disease, disorder or injury	Overall – Good Safe – Requires Improvement Effective - Good Caring - Good Responsive - Good Well-led – Good
Maureen Murphy and Ann Catherine Smith	Lindenwood Residential Care Home, 208 Nuthurst Road, New Moston Manchester M40 3PP	http://www.cqc.org.uk/location/1-119780623	Report Published 19 August 2016	Accommodation for persons who require nursing or personal care, Caring for adults over 65 yrs	Overall – Requires Improvement Safe – Requires Improvement Effective - Requires Improvement Caring - Good Responsive - Requires Improvement Well-led – Inadequate
Zinnia Healthcare Ltd	Yew Tree Manor Nursing and Residential Care Home, Yew Tree	http://www.cqc.org.uk/location/1-283360594	Report Published 19 August 2016	Accommodation for persons who require nursing or personal care, Caring for adults over 65 yrs	Overall – Requires Improvement Safe – Requires Improvement Effective -

	Lane, Northern Moor, Manchester M23 0EA				Requires Improvement Caring - Requires Improvement Responsive - Good Well-led – Requires Improvement
Excel Care (UK) Ltd	Excel Care (UK) Ltd 201-203 Moston Lane East, New Moston, Manchester M40 3HY	http://www.cqc.org.uk/location/1-417735182	Report Published 19 August 2016	Personal care, Caring for adults under 65 yrs, Caring for adults over 65 yrs	Overall – Inadequate Safe – Inadequate Effective – Requires Improvement Caring - Requires Improvement Responsive – Requires Improvement Well-led – Inadequate
Mount Road Surgery	Mount Road Surgery, 110 Mount Road, Manchester M18 7BQ	http://www.cqc.org.uk/location/1-544400413	Report Published 18 August 2016	GP / Doctor Diagnostic and screening procedures, Family planning services, Maternity and midwifery services, Services for everyone, Treatment of disease, disorder	Overall – Good Safe – Requires Improvement Effective - Good Caring - Good Responsive - Good Well-led – Good

				or injury	
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**Health Scrutiny Committee
Work Programme – September 2016**

Thursday 8 September 2016, 2pm (Report deadline Friday 26 August 2016)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
North Manchester General Hospital	To receive a report on North Manchester General Hospital following the publication of the Care Quality Commission Inspection report published 12 August 2016.	Councillor Andrews	Jo Purcell	Invitations to Pennine Acute Hospitals NHS Trust, North Manchester CCG and all North Manchester Councillors. See July 2016 HSC/16/38 minutes. See also minutes of November 2015 HSC/15/69.
Mental Health Services	The Committee will receive a report that provides information on the Transaction process and delivery of Mental Health Services in Manchester.	Councillor Andrews	Hazel Summers	Invitations to the Chief Executive of Manchester Mental Health Social Care Trust, GM West Mental Health NHS Foundation Trust and Cllr Midgley Mental Health Champion
Health and Wellbeing	The monthly report will include updates from the NHS, the Strategic Director of Adult Social Care and the Director of	Councillor Andrews	Hazel Summers/	

Update	Public Health for Manchester. An update will be provided describing progress on the development and implementation of the Manchester Locality Plan.		David Regan /Lorraine Butcher/ Nick Gomm	
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee’s work programme and items for information.	-	Lee Walker	

Monday 10 October 2016, 2pm (Report deadline Wednesday 28 September 2016)

Item	Purpose	Lead Executive Member	Lead Officer	Comments
Manchester’s Locality Plan	The Committee will receive a report that describes progress to date on the design and delivery of the Manchester Locality Plan. This report will provide an update on – -One Team care model -Single Hospital Service -Single Commissioning Service. This report will also include an update on the Transformation Fund bid.	Councillor Andrews	Lorraine Butcher	See minutes January HSC/16/06 and June HSC/16/30
Health and Wellbeing Update	The monthly report will include updates from the NHS, the Strategic Director of Adult Social Care and the Director of Public Health for Manchester.	Councillor Andrews	Hazel Summers/ David Regan /Lorraine Butcher/ Nick Gomm	
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee’s work programme and items for information.	-	Lee Walker	

Thursday 10 November 2016, 2pm (Report deadline Monday 31 October 2016)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
Draft Dementia Strategy	To receive a report that provides information on the Draft Dementia Strategy.	Councillor Andrews	Hazel Summers	Invite to Cllr Midgley Mental Health Champion
Dentistry and Oral Health	To receive a report describing the provision of NHS Dental Services across the city. The report will also include information on: <ul style="list-style-type: none"> - Children’s oral health - An overview of current demand and access levels to local NHS Dental services in the city. 	Councillor Andrews	Nick Gomm, NHS / NHS England	Invite to the Chair of Children and Young People Scrutiny Committee
Health and Wellbeing Update	The monthly report will include updates from the NHS, the Strategic Director of Adult Social Care and the Director of Public Health for Manchester. An update will be provided describing progress on the development and implementation of the Manchester Locality Plan.	Councillor Andrews	Hazel Summers/ David Regan /Lorraine Butcher/ Nick Gomm	
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee’s work programme and items for information.	-	Lee Walker	

Thursday 8 December 2016, 2pm (Report deadline Monday 28 November 2016)				
Item	Purpose	Lead Executive Member	Lead Officer	Comments
NHS Health Checks	To receive an update regarding NHS Health Checks. This report will include information on the Lung Check pilot scheme.	Councillor Andrews	David Regan	See July 2014 HSC/14/44 minutes.

Primary Care Access	To receive an update report on the Primary Care Access programme. This report shall include information on – <ul style="list-style-type: none"> - Data on the number of GP practices that comprise of two or less doctors - Data on the number of GP practiced that operate a half day closure or close during the lunch time period. - Information on those GP practices who had not signed up to the Manchester Access project. - Evidence and examples of good practice adopted by GP practices to improve access to Primary Care, such as online appointment booking. 	Councillor Andrews	Nick Gomm, NHS	See minutes of February 2016 HSC/16/15
Manchester's Urgent Care System	To receive and update report on Manchester's Urgent Care System. The update report shall include detailed figures for attendance and performance at each A&E site and information on the number of patients who re-present at A&E departments.	Councillor Andrews	Nick Gomm, NHS	See minutes of February 2016 HSC/16/13
Health and Wellbeing Update	The monthly report will include updates from the NHS, the Strategic Director of Adult Social Care and the Director of Public Health for Manchester. An update will be provided describing progress on the development and implementation of the Manchester Locality Plan.	Councillor Andrews	Hazel Summers/ David Regan /Lorraine Butcher/ Nick Gomm	
Overview Report	The monthly report includes the recommendations monitor, relevant key decisions, the Committee's work programme and items for information.	-	Lee Walker	

Items To be Scheduled				
Item	Purpose	Executive Member	Strategic Director/ Lead Officer	Comments
Non Urgent	To receive a progress report as part of the Health and Wellbeing	Councillor	Nick Gomm,	See minutes of

Patient Transport	Update report on Non Urgent Patient Transport. This report is to include information regarding - Service performance - Complaints - Patient feedback for the three Manchester Clinical Commissioning Groups - Specific information relating to renal and oncology patients.	Andrews	NHS	HSC/14/69 December 2014
Autism Developments across Children and Adults	To receive an update report on Autism Developments across Children and Adults. This item was considered by the Health Scrutiny Committee at their January 2015 meeting.	Councillor Andrews	Hazel Summers	See minutes of January 2015 HSC/15/03 Invitation to be sent to the Chair of Children and Young People Scrutiny Committee
Improving Diabetes Care	To receive an update report on improving Diabetes care. This item was considered at the January 2015 Meeting of Health Scrutiny Committee.	Councillor Andrews	Nick Gomm, NHS	See minutes of January 2015 HSC/15/03
Healthier Together	To receive a progress report on the Healthier Together Programme. This item was previously considered by the Committee at the meeting held 25 September 2014 and July 2015.	Councillor Andrews	Nick Gomm, NHS	See minutes of Sept 2014 HSC/14/47 and July 2015 HSC/15/44
Carers Strategy	To receive a report that describes the refreshed Carers Strategy. This item was requested following consideration of the Carers Redesign report at the November 2015 meeting	Councillor Andrews	Hazel Summers	See minutes of November 2015 HSC/15/68
Alcohol and Drug Services in Manchester	To receive a progress report which describes the implementing the new integrated Alcohol and Drug Services in Manchester from April 2016.	Councillor Andrews	David Regan	See minutes of January 2016 HSC/16/08
Vaccination coverage in	To receive a report from the Director of Public Health that describes the vaccination coverage for tuberculosis (TB),	Councillor Andrews	David Regan	See minutes of February 2016

Manchester	Measles, Mumps and Rubella (MMR), BCG and Meningitis in Manchester.			HSC/16/17 Invite to the Chair of Children and Young People Scrutiny Committee
Final Report and Recommendations of the Learning Disability Services Task and Finish Group - Update	To receive a report that describes the implementation of the recommendations of the Learning Disability Services Task and Finish Group.	Councillor Andrews	Hazel Summers / Yvonne Nolan	See minutes of February 2016 HSC/16/16
Adaptations and Equipment	To receive an update report on the Adaptations and Equipment service. This report will provide information on the numbers of people accessing this service at a ward level. It will also provide information on the timescales involved for Adaptations and Equipment to be installed.	Councillor Andrews	Hazel Summers / Karen Crier	See minutes of June 2016 HSC /16/31